For Parents

A Guide to Resources in Santa Clara County
Preface

For Parents: A Guide to Resources in Santa Clara County is a publication of the Santa Clara County Department of Child Support Services in San Jose, California. It is intended as a quick reference for parents seeking immediate assistance on a wide variety of issues.

Bringing together the information in this booklet were Child Support Services Department ombudspersons Lisa George, Sandra Lee, Sylvia Ordaz, Jennifer Portillo, Edwin Sierra and Senior Management Analyst Ruth Franklin.

If you know of an organization which should be added to this booklet, please call 408-503-5368.

Santa Clara County Department of Child Support Services
2851 Junction Avenue, San Jose, California 95134

Visit our web site at dcss.sccgov.org
Phone: (408) 503-5200
1-888-687-7500
TTY: (408) 503-5230

E-mail the Department of Child Support Services at customerservice@dcss.sccgov.org
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CHILD CARE REFERRALS

4C’s Council: Community Coordinated Child Care
Development Council of Santa Clara County
111 Gish Rd.
San Jose, CA 95110  (408) 487-0749
County-wide day care referrals for infants, sick children, preschool and school age children.

Go Kids, Inc.
885 Moro Drive
Gilroy, CA 95020  (408) 779-1943
South County referrals for day care, preschools and subsidized child care in homes and centers.

PROVIDERS OF CHILD CARE

Community Family Service, Inc. (CFS)
555 Meridian Avenue, Ste. C
San Jose, CA 95126  (408) 275-0810
Provides child care services at home-based settings in San Jose, for infants to age 12. Fee: subsidized care and ability to pay.

YWCA
375 S. 3rd St.  (408) 295-4011 ext. 222
San Jose, CA 95112  (408) 295-4011 ext. 200 for evenings and weekends extended care
Provides child care for infants, toddlers, preschool, young school age children up to age 12 and year round care for school-age children. Extended day care evenings and weekends. Child care is held at various sites throughout San Jose.

Head Start Program
Santa Clara County Office of Education
Children Services Dept.
1290 Ridder Park Dr.
San Jose, CA 95131  (408) 453-6943
A federally funded program for qualified low-income families and children with disabilities. Offers preschool and half-day and full-day care centers for age 3-4. Application process. Waiting list.

CHILD CARE RESOURCES

California Department of Social Services
Community Care Licensing
111 N. Market St., Ste. 300
San Jose, CA 95112  (408) 277-1286
Licenses child care centers and in-home day care facilities.
United States Department of Justice
Trustline Registry
111 New Montgomery St.
San Francisco, CA 94105 (800) 822-8490
A child abuse and criminal clearance service offering information and applica-
tion cards for parents who wish to have the Department of Justice provide a
background check for baby-sitters, nannies or any in-home child care provider.
Fee: $85.

COUNSELING SERVICES

Center for Healthy Development (408) 985-8111
100 N. Winchester Blvd. St. 260
Santa Clara, CA
Non-profit agency dealing with children, children’s trauma, children’s socialization; also individuals
and groups. Sliding fee scale; accept victim witness funds and Valley Health plans.

Emergencies

A combination of stress, problems, and old behaviors can create a crisis or an
emergency in our lives and in the lives of our children. The following is a list of
agencies in Santa Clara County that are available to assist parents and their
children.

EMERGENCY CRISIS HOTLINES

AIDS
24-hr CDC National AIDS/HIV Hotline (800) 342-AIDS

Alcohol and Drug Dependency
24-hr Alcoholics Anonymous (408) 374-8511
US Center for Substance Abuse Treatment (800) 662-HELP
24-hr Narcotics Anonymous (408) 998-4200
Marijuana Anonymous (408) 450-0796

Child Protective Services (CPS)
24-hr Child Abuse Reporting Lines (Child Protective Services)
San Jose (408) 299-2071
Gilroy to Morgan Hill (408) 683-0601

Children (missing)
24-hr CA Missing Children Hotline (800) 222-FIND/3463

Family Violence Center
Monday – Friday, 8:00 A.M. to 5:00 P.M. (408) 277-3700

Family and Children’s Services
Services for parents, teens and seniors (650) 326-6576 (Palo Alto)
(408) 292-9353 (San Jose)
24-hr Benny McKeown Center Helpline
Monday – Friday, 8:00 A.M. - 5:00 P.M. (408) 259-6565
(Benny McKeown Center is a residential treatment center)

Housing Discrimination, Gay/Lesbian/Bisexual
Billy De Frank Community Center (408) 293-2429
Monday – Friday, 9:00 A.M. - 4:00 P.M.

Parental Stress 24-hr Childhelp National Child Abuse Line (800) 422-4453
24-hr CONTACT Helpline (408) 279-8228

Parental Stress Hotline and Teen Line
24-hr CONTACT help line - San Jose area (408) 279-8228
24-hr. Community Solutions Crisis Line (408) 683-4118
- daily, 9:00 A.M. – 9:00 P.M.

Parenting Information: Parent Information and Referral Center (800) 690-2282
(Packard Children’s Hospital) (650) 498-KIDS

Poison Center: 24-hr CA Poison Control (800) 876-4766
Center Public Hotline

Psychiatric Crisis Services
24-hr VMC Emergency Psychiatric Services (408) 885-6100
24-hr ACCESS Crisis (Santa Clara County Mental Health) (800) 704-0900

SIDS: 24-hr SIDS Hotline (CONTACT Helpline) (408) 279-8228

SUICIDE: 24-hr Suicide and Crisis Hotlines (Mental Health Services)
Palo Alto to Mountain View (650) 494-8420
Santa Clara County (408) 279-3312
Morgan Hill to Gilroy (408) 683-2482
Emergency Food

FOOD HOTLINES

The Food Connection (800) 984-3663
Provides referrals to people needing food assistance in Santa Clara County. Call Monday – Friday, 8:30 A.M. – 4:00 P.M

Second Harvest Food Bank (408) 266-8866
750 Curtner Avenue
San Jose, CA 95125-2118
Emergency food boxes by referral from the Food Connection Monday – Friday, 12:00 P.M. - 4:00 P.M. Serving Zip Codes 95110, 95117, 95125, 95126, 95128, 95134.

United Way: First Call for Help. Provides emergency food referrals. (408) 248-4636
Monday - Friday, 8:30 A.M. – 4:30 P.M.

FOOD/GROCERY PROGRAMS

St. Vincent de Paul Society

North County
2044 Old Middlefield Way
Mountain View, CA 94040 (650) 903-0523

South County
7680 Monterey St.
Gilroy, CA 95020 (408) 842-5524

Central County
2040 S. 7th St.,
San Jose, CA 95112 (408) 993-9900
Referrals provided Monday – Friday, 10:00 A.M. – 2:00 P.M. to parishes in Santa Clara County that have food supplies.

Salvation Army

South County
200 W. 5th St
Gilroy, CA 95020 (408) 848-5373

Central County
359 N. 4th St
San Jose, CA 95109 (408) 282-1165
Bags of groceries provided Monday – Friday, 9:00 A.M. – 12:00 P.M. for low-income residents of Gilroy, San Martin and Morgan Hill.

St. Joseph’s Cathedral
80 S. Market St., San Jose, CA 95113 (408) 283-8118
Bags of groceries provided Monday—Thursday, 9:30 A.M. — 12:00 P.M. and 1:30 P.M. — 5:00 P.M.; Friday 1:00 P.M. — 5:00 P.M.

Santa Maria Urban Ministries
778 S. Almaden, San Jose, CA 95110 (408) 292-3314
Provides 3-day supply of emergency food to anyone in need Monday–Saturday, 9:00 A.M. – Noon. Serving Zip Codes 95110, 95117, 95125, 95126, 95128, 95131, 95132, 95134.
Cupertino Community Services  
10185 North Stelling Road  
Cupertino, CA 95014 (408) 255-8033  
Food pantry and clothing closet; emergency cash assistance with rent and utilities.

PEOPLE LIVING IN THEIR CARS

St. Joseph’s Family Center Car Food (408) 842-6662  
7950 Church St., Ste. A  
Gilroy, CA 95020  
Food (that does not need to be cooked) provided to people living in their cars.

FOOD STAMP PROGRAM, MEDICAL, CASH AID  
Food vouchers for low-income households who meet standard eligibility requirements.  
Call application centers for more information:

   San Jose:  (408) 271-5600  
   Santa Clara: (408) 556-1700  
   San Martin:  (408) 686-8700  
   Mountain View:  (650) 988-6100

Education

GENERAL EDUCATION DIPLOMA PREPARATION

Milpitas Adult Education  
1331 E. Calaveras Blvd.  
Bldg 400  
Milpitas, CA 95035  (408) 945-2392

Morgan Hill Adult Community School  
Live Oak Campus  
1505 E. Main St.  
Morgan Hill, CA 95037 (408) 779-5261

Locations in the San Jose Area and elsewhere in Santa Clara County can be obtained by calling:

Santa Clara County Office of Education  
1290 Ridder Park Dr.  
San Jose, CA 95131 (408) 453-6886

JOB TRAINING PROGRAMS

Campbell One Stop  
2450 So. Bascom Ave.  
Campbell, CA 95008  (408) 369-3604
CET (Center for Employment and Training)
701 Vine St.
San Jose, CA 95110       (408) 287-7924

CTC (Center for Training and Careers)
1600 Las Plumas Ave.
San Jose, CA 95133       (408) 251-3165

Economic Social Opportunity
1445 Oakland Rd.
San Jose, CA 95113       (408) 971-0888

Gilroy One Stop
190 Leavesley Rd.
Gilroy, CA 95020       (408) 846-3900

MACSA (Mexican American Community Services Agency)
660 Sinclair Drive
San Jose, CA 95116       (408) 929-1080

HOME SCHOOLING

California Home School Network
PO Box 44
Vineburg, CA 94587       (800) 327-5339
Provides packets with information about home schooling in California. Includes help with curriculum, legal issues and home schooling special needs children.

The Christian Home Education Association of California (CHEA)
PO Box 2009
Norwalk, CA 90651       (800) 564-2432
Christian-oriented information, training and support for people who want to teach their children at home. Statewide referrals for support resources, referrals and ESP (Independent Study Groups).

Home School Association of California
PO Box 77873
Corona, CA 92877-0129       (800) 472-4440
State organization which supports and promotes the entire spectrum of home schoolers. Provides information, monitors programs and offers opportunities for families to get together regarding home schooling.
STUDENT AND FAMILY SUPPORT

Gilroy Family Resource Center
8833 Monterey St.
Gilroy, CA 95020 (408) 846-3900

School–based, collaborative, family-focused programs that help increase the self esteem and improve the school performance of at-risk elementary school children by supporting the natural strength of the family unit.

Head Start, Santa Clara Office of Education
1290 Ridder Park Dr, San Jose, CA (408) 453-6900

Free early education programs designed to help preschool children get a “head start” on their educational, language, social and psychological development in addition to providing much-needed health and nutrition services.

Washington United Youth Center (408) 938-6731
921 S. First Street
San Jose 59110

Managed by Catholic Charities; after school activities and teen services.

CONFLICT RESOLUTION

Santa Clara County Office of Human Relations
Dispute Resolution Program Services and School Conflict Resolution
Lower Level, West Wing , 70 W. Hedding
San Jose, CA 95110 (408) 299-2206

Provides dispute resolution for issues related to schools: students, parents, teachers, administration, neighborhoods and businesses affected by schools.

GIFTED YOUTH

Santa Clara County Office of Education
GATE (Gifted and Talented Education)
1290 Ridder Park Dr.
San Jose, CA 95131-2398 (408) 453-6804

Coordinates the gifted and talented education program throughout the school districts.

Stanford Center for the Study of Language and Information
EPGY (Educational Program for Gifted Youth)
Ventura Hall, Stanford University Campus
Stanford, CA 94102 (650) 329-9920 ext 311

Provides distance learning of computer-based accelerated courses for gifted children, kindergarten to age 18. Tutorial support for students enrolled in this program.
TUTORIAL AFTER-SCHOOL MENTORING

Community Solutions, Inc.
6980 Chesnut St., Gilroy, CA 95020 (408) 842-7138
After-school program for students K-12.
Offers recreational activities, tutoring and community services projects.

Economic and Social Opportunity
CAUSA (Community Alliance for Upgrading Student Access)
7365 Monterey St. Suite E
Gilroy, CA 95020 (408) 848-1265

Tutoring and after-school recreation programs for children ages 5-17. One-on-one tutoring.

MACSA (Mexican American Community Services Agency)
La Familia Sana (The Safe Family) (408) 847-4686
7400 Railroad St.
Gilroy, CA. 95020
Also at 461 Lewis Street in Gilroy

After-school and tutoring program for children ages 6-18,
offering computer skills, sports and recreation to low income youth from Gilroy.

Boys and Girls Club of Silicon Valley
Northside – 110 Jackson St.
San Jose, CA 95112 (408) 293-8217
Eastside - 2195 Cunningham Ave.
San Jose, CA 95122 (408) 258-7227
Southside - 4955 Edenview Dr.
San Jose, CA 95111 (408) 224-7997

HOMEWORK ASSISTANCE AND TUTORING FOR YOUTH AGES 6 - 19

MACSA (Mexican American Community Services Agency)
660 Sinclair St.
San Jose, CA 95116 (408) 929-1080

Zero Dropout Initiative Tutorial Assistance Program; Computer Literacy; Latchkey Daycare Program; Cal SOAP (Student Opportunity Access Program).

Catholic Charities of Santa Clara County
Catholic Charities Youth Services (YES)
645 Wool Creek Dr., Ste. 4
San Jose, CA 95112 (408) 283-6150

Offers both tutoring program and after-school activities for students (grades 3-6) at designated elementary schools.
Migrant Education Program
1290 Ridder Park Dr. MC 233
San Jose, CA 95131-2398 (408) 453-6770
Tutoring, career counseling and other educational help for identified migrant children in various schools.

Vietnamese-American Cultural and Social Council
562 E. Santa Clara St.
San Jose, CA 95112 (408) 971-8280
Tutorial after-school program at Sylvandale Middle school for students ages 10-17.

Vietnamese Voluntary Foundation Youth Program (VIVO)
2260 Quimby Road
San Jose, CA 95122 (408) 532-7755
School-based tutoring, recreation activities and mentoring program.

Child Support Services

The Santa Clara County Department of Child Support Services (DCSS) provides child support services free of charge to the public.

DCSS opens cases, free of charge, at the request of a parent. Cases are also referred to us by the County Social Services Agency, and by other counties or states.

Besides opening cases, our core functions include locating parents, establishing paternity and court orders for child support, and enforcing court orders. DCSS also processes child support payments.

In addition to our core functions, we also provide outreach and education services. We give presentations describing Child Support’s services to community organizations and county agencies, including homeless shelters, residents at drug and alcohol rehabilitation programs, county jails, and at California Youth Outreach. **If you are part of an organization that would like to arrange a presentation, please call (408) 503-5375 or (408) 503-5728 to speak with our representatives.**

We publish brochures about the establishment of paternity, wage assignments, service of summons and complaints, and our voice mail system. We also provide a brochure with information about the Family Court Clinic, a service of the Santa Clara County Superior Court. It provides help to those who cannot afford an attorney. **The brochures are available at our office or call (408) 503-5368.**
Health Services

Every child deserves a healthy body and mind. Healthy children are happier and are better equipped to learn in school. Good health enables children to develop to their full potential. All children need health and dental services that provide preventive care when they are well and treatment when they are ill. A number of local agencies have developed health programs that are free or low cost.

LOW COST DENTAL SERVICES

Comprecare (Gardner Family Health Network)  (408) 259-8400
3030 Alum Rock Avenue
Dental care; also family practice, OB/GYN, family planning, optometry.

Migrant Education Program
1290 Ridder Park Dr., MC 233
San Jose, CA 95131-239  (408) 453-6770
Emergency dental treatment for dental problems that impair learning in identified migrant children.

LOW COST MEDICAL SERVICES

Gardner Family Health Network
Alviso Health Center
1621 Gold Street
Alviso, CA 95002  (408) 935-3900
Family Practice, Internal Medicine, family planning, HIV testing, OB/GYN, Pediatrics, immunizations, Optometry, pharmacy services and x-ray. Fee: sliding scale, Medi-Cal, Medicare. Other languages: Spanish, Vietnamese, Chinese (Mandarin,Cantonese), Tagalog.

St. James Health Center  (408) 280-1316
55 E. Julian Street
San Jose, CA

Also at
195 E. Virginia Street  (408) 998-8925
Sliding fee scale for Medi-cal, Medicare waiver; no fee for low income children and $20 fee for low income adults. Other languages: Filipino, Spanish, Vietnamese and Russian.

Planned Parenthood
7933 Wren Ave., #D
Gilroy, CA 95020  (408) 847-1739
(800) 344-4435
Provides general medical services, family planning, pregnancy testing, prenatal and well-care, abortion, immunizations, testing and treatment of sexually transmitted disease. Fee: sliding scale, Medi-Cal, insurance. Other languages: Spanish.
Indian Health Center of Santa Clara County
1333 Meridian Ave.
San Jose, CA 95125 (408) 445-3415

Provides basic medical care, pediatrics, and STD and HIV screening and counseling, health education programs, basic dental service for both adults and children and nutritional information for all ages. Other programs available. Services focused on Native Americans, but are open to everyone. Fees: Vary based upon service provided.

Foothills Family Medical Clinic
2448 Story Road,
San Jose, CA 95122 (408) 729-4282

Family practice, internal medicine, family planning, HIV testing, GYN services, pediatrics, immunizations, pharmacy services, x-ray services, EKG’s. Fees: sliding scale, Medi-cal, Healthy Kids, Healthy Families, CHDP, Medicare. Other languages: Vietnamese, Spanish.

Children’s Health (County Program) (888) 244-5222 (Information Line)
Healthy Families (State Program) (800) 880-5305 (Information Line)

Health coverage for children birth through age 18. Choice of health, dental and vision insurance plans low monthly premiums from $4 per child to a maximum of $27 per family.

California Children’s Services
720 Empey Way
San Jose, CA 95128 (408) 793-6200

Medical case management for children (infants-age 21) who are suspected of or have a California Children’s Services (CCS) medically eligible condition (chronic disability or a severe condition). Fee: ability to pay. Other languages: Spanish, Vietnamese, Chinese (Cantonese), Tagalog.

Child Health and Disability Prevention
(408) 299-6158
(800) 310-2332: Referral line to WIC, Maternal Child Health, Black Infant Health and Immunizations, find pre natal care for doctors who will take mediCal.

Well child program provides assistance for children including immunizations, follow-up on physical and other medical problems. Fee: Medi-Cal up to age 21, if low in-come covers up to age 18.

MENTAL HEALTH SERVICES

Gardner Health Network (408) 287-6200
760 E. Virginia Street, Ste. 280
San Jose, CA

Rebekah Children’s Services (408) 298-2660
290 IOOF Avenue
Gilroy, Ca 95020

Residential care for children.
Family and Children’s Services
375 Cambridge Ave.
Palo Alto, CA 94306 (650) 326-6576

Counseling for adults and children.

INFORMATION AND SUPPORT GROUPS

Compassionate Friends (408) 241-1090

Monthly support group for families who have experienced the death of a child. Meetings are fourth Wednesday of the month at the American Cancer Society, 1715 S. Bascom, St. 100 in Campbell.

Parents Helping Parents
Attention Deficit Disorder
Autism
Cerebral Palsy
Ketogenic Diet and Seizures (408) 727-5775

Support groups for parents of children who have speech problems language delays, motor, emotional and learning problems. Children and parents attend together. See web side a www.php.com for listing of more support groups

Touchstone Support Network
3041 Olcutt St.
Santa Clara, CA 95054 (408) 727-5775

Peer support groups for patients, siblings, family and others close to the child with a life-threatening disease. Emotional and practical support. Web: www.php.com

First Step Preschool and Infant Toddler Program
1525 Franklin Street
Santa Clara, CA 95050 (408) 554-6692

Programs for preschool infants and toddlers with disabilities. Fee: sliding scale and scholarships.

TEEN PROGRAMS

Adolescent Family Life Program/Cal Learn (408) 299-5854

Support Services and case management services for both pregnant and parenting teens until their 20th birthday.

Economic and Social Opportunity Program (ESO)
7365 Monterey Street, Suite E
Gilroy, CA 95020 (408) 848-1265

Pregnancy prevention program; also tutorial, English, and citizenship classes.
Silicon Valley residents face high costs of living, and circumstances can leave families in a housing crisis. These families may need emergency assistance in finding a safe place for themselves and their children. Local agencies can assist parents and their children find emergency shelter.

**HOMELESS SHELTERS**

Shelter Bed Hotline – 24 hours a day

(800) SHELTER, (800) 774-3583

A toll-free telephone hotline with information about emergency shelters in the Bay Area. English and Spanish.

**FAMILY SHELTERS**

Concern for the Poor/San Jose Family Shelter
1590 Las Plumas, San Jose, CA 95133-1654 (408) 926-8885

Provides shelter, meals, job and housing counseling, child care and information regarding benefit programs for families. Temporary emergency shelter for families with children under the age of 18. The maximum stay is 3 months.

Emergency Housing Consortium
2011 Little Orchard Street, San Jose, CA 95125 Intake, (408) 294-2100, ext. 200

Shelter serves couples and families with children and includes a bi-lingual staff. There is a fee. The length of stay is from 2 weeks to 30 days. Transitional shelter is available.

Emergency Housing Consortium
Family Living Center Agnews Campus, Santa Clara, CA (408) 294-2100 ext. 226

Shelter for families. Call for information and appointment.

San Jose Family Shelter
1590 Las Plumas Ave., San Jose, CA 95125 Intake, (408) 926-8885

English and Spanish Speaking.

San Martin Family Living Center (408) 686-1300
13545 Monterey Road, San Martin, CA 95046
English and Spanish speaking.
Temporary housing, emergency shelter, and transitional living arrangements.

Community Services Agency
204 Stierlin Road, Mt. View, CA 94043 (650) 968-0836
Temporary shelter for homeless individuals or couples; no children.
**Inn Vision/Cecil White Center**  
358 North Montgomery Street, San Jose, CA 95110  
(408) 271-5160

Day in drop in center for women and children from 8:00 a.m. to 4:00 p.m.; from 4:00 p.m. to 8:00 a.m. becomes the Montgomery Street Inn, and is for men only. English and Spanish speaking.

**St. Joseph the Workerhouse**  
80 S. Market Street, San Jose, CA 95113  
(408) 283-8118

English and Spanish speaking. Transitional program for men, women and children; must be sober for three months, have a full-time job or go to school full time.

**FOR MEN ONLY**

**City Team Rescue Mission**  
1174 Old Bayshore Highway, San Jose, CA 95131  
(408) 288-2153

English and Spanish speaking. Temporary shelter for men over 18.

**SHARED HOUSING**

**Catholic Charities Shared Housing Program**  
2625 Zanker Road, San Jose, CA 95124  
(408) 325-5277

Helps single parents with one or two small children find affordable rooms to rent in people’s homes.

**SHOWERS FOR THE HOMELESS**

**City Team Rescue Mission**  
1174 Old Bayshore Hwy.,  
San Jose, CA 95112  
(408) 288-2153

Showers for homeless men: Monday, 10:00 A.M. -11:00 A.M., and Wednesday–Friday, 9:30 A.M.–10:30 A.M. Shavers and a clothes exchange available for men.

**Inn Vision–Cecil White Center**  
385 N. Montgomery Street  
San Jose, CA 95112  
(408) 271-5160

English and Spanish speaking. Showers Monday–Friday, 2:00 P.M.–3:30 P.M.

**MOTEL VOUCHERS FOR EMERGENCY SITUATIONS ONLY**

**St. Joseph’s Family Center**  
7950-A Church Street, Gilroy,  
CA 95020  
(408) 842-6662

English and Spanish speaking; motel vouchers for emergency use only, mainly coming out of a hospital with a current discharge, or domestic violence with current police report. Hours, 9:00 to 11:30 A.M., 1:00 to 3:30 P.M.
Beth-El Baptist Church
810 Tennant Ave., Morgan Hill, CA  95037  (408) 778-2595 or
(408) 779-2300
English, Spanish, Italian, Portuguese speaking.
Motel vouchers for emergencies only. Service area is Gilroy, Morgan Hill, and San Martin.

Other Homeless Services

St. Stephen’s Episcopal Church Resource Center
651 Broadway, Gilroy, CA  95020  (408) 842-1401
Provides food, phone use, a mailbox and a message center for the homeless.
Hours are Monday, 9-11:00 a.m.; Tuesday and Wednesday, 9-noon.

First Christian Church of San Jose Drop-in Center
80 S. Fifth Street, San Jose, CA  95112  (408) 295-4463
Shelter for women and children; offers showers, kitchen facilities, breakfast three times as week,
local phone calls, and mail service.

Inn Vision Cecil White Center
358 North Montgomery Street, San Jose, CA  95110  (408) 271-5118
Drop in  services include lunch and dinner, computer lab and instruction, clothing, voice mail,
business, referrals for shelter and medical clinic, AA meetings; drug and alcohol counseling.

St. Vincent de Paul Society, South County
7690 Monterey Street, Gilroy, CA  95020  (408) 842-5524
Thrift Store

St. Vincent de Paul Society
749 Storey Road, St. 10, San Jose, CA  95112  (408) 993-9900
Clothing vouchers

RENTAL AND UTILITY ASSISTANCE

Salvation Army
200 West 5th Street, Gilroy, CA  95020  (408) 848-5373
English and Spanish speaking.
Assists with PG & E bills that have a 48-hour notice,
also help with limited rental and deposit assistance under established emergency guidelines.
Must qualify.

St. Joseph’s Family Center
7950 A-Church Street, Gilroy, CA  95020  (408) 842-6662
Emergency service assistance includes shelter, rental and electric bill assistance.  Must qualify.
Salvation Army
359 North Fourth Street, San Jose, CA 95109 (408) 282-1165
English, Filipino (Tagalog), Spanish speaking.
Emergency assistance is available for rental assistance and utility bills. Must qualify.

Sacred Heart Community Service
1381 S. First Street, San Jose, CA 95110 (408) 278-2160
English and Spanish Speaking.
Provides emergency help with rent payments, first/last payments and assistance with utility bills. For zip codes 95108, 95117, 95110, 95118, 95125, and 95124. Must qualify.

Emergency Assistance, Community Services Agency
204 Stierlin Road, Mt. View, CA 94043 (650) 968-0836
Provides one-time assistance with rent and/or utility bills. Must qualify.

Cupertino Community Services
10104 Vista Drive
Cupertino, CA 95014 (408)255-8033
Rotating shelter, transitional housing, and emergency cash assistance for rent/utilities; administrator for below-market housing for city of Cupertino; as of July, 2004, Family Resources Program, providing referrals for families with children 0-5 years.

Tenant/Landlord Fair Housing

Housing Discrimination (415) HOUSING
Gilroy–Project Sentinel (408) 842-7740
Tenant/Landlord and Fair Housing

Milpitas–Project Sentinel
Tenant/Landlord (408) 720-9888
Fair Housing (650) 321-6291, call collect if necessary

Morgan Hill–Project Sentinel
Tenant/Landlord (408) 842-7740
Fair Housing (650) 321-6291, call collect if necessary

Mountain View
Mountain View
Tenant/Landlord Mediation (650) 960-0495

San Jose
City of San Jose Rental Dispute Program–Tenant/Landlord
4 N. Second Street, Suite 600
San Jose, CA 95113 (408) 277-5431

Legal Aid Society of Santa Clara County
Tenant/Landlord Housing Project (408) 283-1535, ext. 237

Legal Aid Society of Santa Clara County
Fair Housing Housing Project (408) 283-1540, ext. 287
Legal Resources

LEGAL ADVICE

Sacred Heart Community Service
1381 South First Street
San Jose, CA 95110 (408) 278-2160
Monday, Wednesday, and Thursday, 8:00 A.M. - 5:00 P.M.
Tuesday, 8:00 A.M. - 6:00 P.M.
Friday, 8:00 A.M. - 4:30 P.M.
Saturday, 9:00 A.M. - 2:00 P.M.

Community Legal Services will be at Sacred Heart every Tuesday from 2:00 P.M. to 4:30 P.M. to give free legal advice, referrals and possible representation on a variety of matters including:
- Public benefits (CalWorks, GA, SSI, MediCal)
- Housing
- General consumer issues

Community Legal Services
2 West Santa Clara St. 8th Floor
San Jose, CA 95109-1840 (408) 283-3700
Monday - Friday, 9:00 A.M. - 12:00 P.M. and 1:00 P.M. - 5:00 P.M.
Intake interview is walk-in, followed by consultation, which is by appointment only.
Assistance eligibility based on income guidelines

Community Legal Services provides counseling for consumer financial problems:
- Credit Card Debt
- Counseling for eviction and tenant/landlord problems for Santa Clara County
- Emergency Relocation Assistance
- CalWorks Supportive Services
- Family Law (makes referrals to Pro Bono Project for qualified applicants)

LOW-INCOME SELF-HELP RESOURCES

Low-Income Self-Help Center
525 W. Alma
San Jose, CA 95125 (408) 977-1275
Tuesday - Saturday, 1:00 P.M. - 5:00 P.M. or by appointment.
Fee: unknown.
Low-Income Self-Help Center provides the following services to the public:
- Resources for Self-Help Advocacy
- SHARE Food Registration
- Informational and Organizing Workshops
- Phone, Computer, and Fax available as a resource
- Mutual Friendly Support for Families and Individuals
- Public Education on issues affecting low-income people
- Leadership Development
- Center for Economic Justice
COUNTY OF SANTA CLARA

Law Offices of the Public Defender
120 West Mission Street
San Jose, CA 95110 (408) 299-7700

Hours: 8:00 A.M. to 5:00 P.M.

Expungement Program (call for appointment)

The expungement program allows for CalWorks clients to clear their criminal record with the assistance of the Office of the Public Defender. Eligible individuals are CalWorks participants and their spouses.

The program is available for non-violent misdemeanors.
Fees applicable.

Legal Aid Society of Santa Clara County
480 North First Street, Suite 100
San Jose, CA 95112 (408) 998-5200

Monday - Friday, 9:00 A.M. - 12:00 P.M. and 1:00 P.M. - 5:00 P.M.
Fees vary according to program.

The Legal Aid Society provides legal assistance for the indigent community. Areas of assistance include:


Law Foundation of Silicon Valley
111 West St. John Suite 315
San Jose, CA 95113 (408) 293-4790 x419

Monday - Friday, 9:00 A.M. - 5:00 P.M. (closed noon to 1:00 p.m.)
Fees: none.

AIDS Legal Services (408) 293-3135

Asian Law Alliance (408) 287-9710

Fair Housing Law Project (408) 280-2435

Legal Advocates for Children and Youth (408) 293-4790

Mental Health Advocacy Project (408) 294-9730

Public Interest Law Firm (408) 294-5667

TTY only for all programs (408) 294-5667
FAMILY COURT SERVICES

Family Court Services
170 Park Center Plaza
San Jose, CA 95113 (408) 534-5600
Monday - Friday 8:00 A.M. - 5:00 P.M.
Parenting Program and Mediation, Tuesdays, 5:30 P.M. - 8:30 P.M. or Fridays, 9:00 A.M. - 12:00 P.M.

Fees: The Program and Mediation are provided by the court at no charge.

Family Court Clinic
Family Court
99 Notre Dame Street
San Jose, CA 95113 (408) 882-2900 # 7 (Law Facilitator)
Monday - Thursday, 9:00 A.M. -12:00 P.M. and 1:30 P.M. -4:30 P.M.

Fees: Vary based on assistance provided.

Assist customers who cannot afford an attorney to represent themselves by offering information and help with court procedures through workshops and individual personal assistance. Address issues of custody, visitation and support.

Make referrals to other resources including: assistance in dispute resolution, low or no cost legal services, personal property mediation.

Limited child care; parents with children ages 2-5 can leave their children with a licensed child care person at the 99 Notre Dame site. call 408-298-1717 for information.

D & C Legal Document Services (408) 298-3377
1376 E. Santa Clara St.
San Jose, CA 95116

Legal forms preparation; payment plans and sliding scale for low income individuals available; charge by the contract instead of by the hour.

Enforcement of Child Visitation Program
Office of the Santa Clara County District Attorney
70 West Hedding, West Wing
San Jose, CA 95110 (408) 792-2921

Assist with enforcement of visitation orders, in cases where there are existing and valid visitation orders.

American Civil Liberties Union (ACLU)
Santa Clara Valley Chapter
P.O. Box 5303
San Jose, CA 95150 (408) 293-2584 (24-hour voice mail)

Fees: None.
Receives complaints in the area of civil liberties such as discrimination, free speech, freedom of assembly, etc.

**California Rural Legal Assistance**  
7365 Monterey Street, Ste. H  
Gilroy, CA 95020  
(408) 847-1408  
(408) 847-1463 (fax)  
Monday - Friday, 8:30 A.M. - 12:00 P.M. and 1:00 P.M. - 5:00 P.M.  
*Fees: None, donations accepted.*

Free legal services to low-income people in the areas of housing, public assistance, unemployment, wage claims and civil rights.

**Friends Outside in SCC**  
551 Stockton Avenue  
San Jose, CA 95126  
(408) 295-6033  
(408) 295-2907 (fax)  
Monday - Friday, 9:00 A.M. - 5:00 P.M.  
*Fees: None for most services.*

Provides services for families of incarcerated individuals.

Jail programs include interviewing and crisis intervention, referrals to community resources and information on the criminal justice system. Provides clothing for trials, library services, advocacy and life skills training. Jail services are offered 18 hours daily. Family Services include emergency food, clothing and household items. They also provide assistance with parenting programs, stress and anger management and other support programs.

The Women’s Program offers a drop-in support group focusing on personal growth and recreation. Day and evening support groups available.

Youth Services for youth with a family member in jail include recreational and educational activities. Individual counseling and advocacy are also available.

**Lawyer Referral Service/Modest Means Panel**  
4 N. Second St., #400  
San Jose, CA 95113  
(408)287-2557  
Monday-Thursday, 9:00 A.M. - 4:45 P.M.  
*Fees: Fixed and reduced fees.*

The Santa Clara County Bar Association provides a free 30 minute consultation with an attorney for a small administration fee (about $30). Individuals of modest means may qualify for lower fees through the Modest Means Panel.
Project Sentinal Mediation
1055 Sunnyvale/Saratoga Road
Sunnyvale, CA 94087
(650) 331-6291 Palo Alto
(408) 720-9888 Sunnyvale
(650) 960-0495 Mountain View
Monday - Friday, 9:00 A.M. - 4:00 P.M. Mediation and tenant-landlord disputes. Fees: None.

Information and Referral Service provides information and referral to human service programs, support groups and community resources.

Mediation services provide telephone information and problem-solving consultation. Other areas of assistance are conflict resolution, property owner and manager questions or concerns, dispute resolution, etc.

Support Groups

PARENTING SUPPORT

Family and Children’s Services
950 W. Julian St. (408) 292-9353
San Jose, CA 95126 TTY (408) 292-2777

A full range of parenting classes and parent support services.

Parent Aide Program
In-home support program in which specially trained volunteers provide weekly support to stressed and overwhelmed parents with children at risk for abuse and neglect.

Asociacion De Provedoras Hispanas Del Condado de Santa Clara
1122 Sherman St.
San Jose, CA 95110 (408) 292-5668
Support group for parents, extended family members and family child care providers. Parenting classes in Spanish.

FATHER’S SUPPORT GROUPS

Father Matters
“Fathers Mentoring Fathers”
341 Dallas Dr.
Campbell, CA 95008 (408) 977-7175
www.fathermatters.com
Recreation & Camps

Catholic Charities of Santa Clara County  (408)283-6150
Youth Empowered for Success and CORAL after school program
645 Wool Creek Dr., San Jose, CA 95112

Support services, recreational activities, martial arts for ages 10-18. Other languages spoken: Spanish, Vietnamese.

City Team Youth Outreach  (408) 232-5662
2304 Zanker Road, San Jose, CA 95103

Faith-based non-profit offering Bible studies, tutoring, mentoring, outings, work projects, and various sports for any youth age 9-18 from the Eastside of San Jose.

Girl Scouts of Santa Clara County  (408) 287-4170
1310 S Bascom Ave. San Jose, CA 95128
Day and residence camps for girls ages 5-17. Fee.

Boy Scouts of America  (408) 280-5088
San Jose Area
970 W. Julian St. San Jose, CA 95126
Day and resident camping programs for boys ages 7-20.

American Camping Association  (800) 362-2236
(Northern California)
PO Box 151493, San Rafael, CA 94915-1493
For Youths and Adults.

Camp Fire USA  (408)941-9411
481 Valley Way
Milpitas, CA  95035
Co-ed organization featuring residence camps, meetings.
Web site: cbay@campfireusabayarea.org

Boys and Girls Clubs of Santa Clara County
Northside – 110 Jackson St., San Jose, CA 95112  (408) 293-8217
Eastside – 2195 Cunningham Ave., San Jose, CA 95122  (408) 258-7227
Southside – 4955 Eden View Dr., San Jose, CA 95111  (408) 224-7997

Camping Unlimited  (510) 222-6662
PO Box 20774, El Sobrante, CA  94820

Summer camp for all children ages 5-12. Camp Krem: offering five summer sessions for developmentally disabled children age 5 and older.
Delta Sigma Theta Sorority, San Jose Alumni  
5842 Southview Dr., San Jose, CA 95138  
(408) 629-2511

Sponsors the Images Program for Afro-American girls ages 13-18 to help build self esteem, develop communication skills and encourage them toward non-traditional employment fields.

New Horizon of Angkor  
2114 Senter Rd. # 8, San Jose, CA 95111  
(408) 948-6330

Recreational programs for Cambodian, Vietnamese and Asian school youth in the area of McLaughlin and Tully.

Mexican American Community Services Agency  
130 N. Jackson Ave.  
San Jose, CA 95116  
(408) 928-1122

Various youth services. After-school recreation program including arts and crafts, computer literacy program, the zero drop-out program at locations throughout the Alum Rock School District.
Universities and Colleges in Santa Clara County

De Anza College  
21250 Stevens Creek Blvd.  
Cupertino, CA 95014  
(408) 864-5678

Golden Gate University  
50 Airport Parkway, Ste.150  
San Jose, CA 95110

Evergreen Valley College  
3095 Yerba Buena Rd.  
San Jose, CA 95135  
(408) 274-7900

Foothill College  
12345 El Monte Rd.  
Los Altos, CA 94022  
(650) 949-7777

Gavilan College  
5055 Santa Teresa Blvd.  
Gilroy, CA 95020  
(408) 847-1400

Mission College  
3000 Mission Blvd.  
Santa Clara, CA 95054  
(408) 988-2200

National Hispanic University  
14271 Story Rd.  
San Jose, CA 95127  
(408) 254-6900

Santa Clara University  
500 El Camino Real  
Santa Clara, CA 95053  
(408) 554-4000

San Jose City College  
2100 Moorpark Ave.  
San Jose, CA 95128  
(408) 298-2181

San Jose State University  
One Washington Square  
San Jose, CA 95192  
(408) 924-1000

Stanford University  
Stanford, CA 94305  
(650) 723-2300

University of Phoenix  
3590 N. First St.  
San Jose, CA 95134  
(877) 478-8336

West Valley College  
14000 Fruitvale Ave.  
Saratoga, CA 95070  
(408) 867-2200