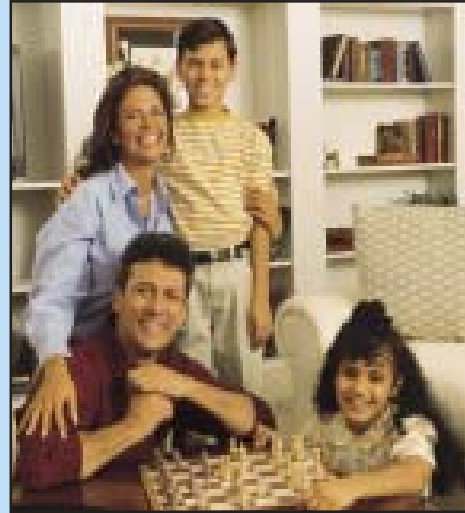


# ***For Parents***



# ***A Guide to Resources in Santa Clara County***

## Preface

*For Parents: A Guide to Resources in Santa Clara County* is a publication of the Santa Clara County Department of Child Support Services in San Jose, California. It is intended as a quick reference for parents seeking immediate assistance on a wide variety of issues.

Bringing together the information in this booklet were Child Support Services Department ombudspersons Lisa George, Sandra Lee, Sylvia Ordaz, Jennifer Portillo, Edwin Sierra and Senior Management Analyst Ruth Franklin.

If you know of an organization which could be added to this booklet, please call 408-503-5368.

Santa Clara County Department of Child Support Services  
2851 Junction Avenue, San Jose, California 95134



Visit our web site at [dcss.sccgov.org](http://dcss.sccgov.org)  
Phone: (408) 503-5200  
1-888-687-7500  
TTY: (408) 503-5230

E-mail the Department of Child Support Services at  
[customerservice@dcss.sccgov.org](mailto:customerservice@dcss.sccgov.org)

# Contents

<b>Child Care</b>	<b>4</b>
<b>Emergencies</b>	<b>5</b>
<b>Emergency Food</b>	<b>7</b>
<b>Education</b>	<b>8</b>
<b>Child Support Services</b>	<b>12</b>
<b>Health Services</b>	<b>13</b>
<b>Housing &amp; Family Shelters</b>	<b>16</b>
<b>Other Homeless Services</b>	<b>18</b>
<b>Tenant/Landlord Fair Housing</b>	<b>19</b>
<b>Legal Resources</b>	<b>20</b>
<b>Support Groups</b>	<b>24</b>
<b>Recreation &amp; Camps</b>	<b>25</b>
<b>Universities &amp; Colleges in Santa Clara County</b>	<b>27</b>

# Child Care

## CHILD CARE REFERRALS

### **4C's Council: Community Coordinated Child Care**

Development Council of Santa Clara County

111 Gish Rd.

San Jose, CA 95110

(408) 487-0749

County-wide day care referrals for infants, sick children, preschool and school age children.

### **Go Kids, Inc.**

885 Moro Drive

Gilroy, CA 95020

(408) 779-1943

South County referrals for day care, preschools and subsidized child care in homes and centers.

## PROVIDERS OF CHILD CARE

### **Community Family Service, Inc. (CFS)**

555 Meridian Avenue, Ste. C

San Jose, CA 95126

(408) 275-0810

Provides child care services at home-based settings in San Jose, for infants to age 12.

Fee: subsidized care and ability to pay.

### **YWCA**

375 S. 3<sup>rd</sup> St.

San Jose, CA 95112

(408) 295-4011 ext. 222

(408) 295-4011 ext. 200 for evenings  
and weekends extended care

Provides child care for infants, toddlers, preschool, young school age children up to age 12 and year round care for school-age children.

Extended day care evenings and weekends. Child care is held at various sites throughout San Jose.

### **Head Start Program**

Santa Clara County Office of Education

Children Services Dept.

1290 Ridder Park Dr.

San Jose, CA 95131

(408) 453-6943

A federally funded program for qualified low-income families and children with disabilities. Offers pre-school and half-day and full-day care centers for age 3-4. Application process. Waiting list.

## CHILD CARE RESOURCES

### **California Department of Social Services**

#### **Community Care Licensing**

111 N. Market St., Ste. 300

San Jose, CA 95112

(408) 277-1286

Licenses child care centers and in-home day care facilities.

**United States Department of Justice**

**Trustline Registry**

111 New Montgomery St.  
San Francisco, CA 94105

(800) 822-8490

A child abuse and criminal clearance service offering information and application cards for parents who wish to have the Department of Justice provide a background check for baby-sitters, nannies or any in-home child care provider.  
*Fee: \$85.*

**COUNSELING SERVICES**

**Center for Healthy Development**  
**100 N. Winchester Blvd. St. 260**  
**Santa Clara, CA**

**(408) 985-8111**

Non-profit agency dealing with children, children’s trauma, children’s socialization; also individuals and groups. Sliding fee scale; accept victim witness funds and Valley Health plans.

# Emergencies

**A combination of stress, problems, and old behaviors can create a crisis or an emergency in our lives and in the lives of our children. The following is a list of agencies in Santa Clara County that are available to assist parents and their children.**

**EMERGENCY CRISIS HOTLINES**

**AIDS**

24-hr CDC National AIDS/HIV Hotline

(800) 342-AIDS

**Alcohol and Drug Dependency**

24-hr Alcoholics Anonymous

(408) 374-8511

US Center for Substance Abuse Treatment

(800) 662-HELP

24-hr Narcotics Anonymous

(408) 998-4200

Marijuana Anonymous

(408) 450-0796

**Child Protective Services (CPS)**

24-hr Child Abuse Reporting Lines (Child Protective Services)

San Jose

(408) 299-2071

Gilroy to Morgan Hill

(408) 683-0601

**Children (missing)**

24-hr CA Missing Children Hotline

(800) 222-FIND/3463

**Family Violence Center**

Monday – Friday, 8:00 A.M. to 5:00 P.M.

(408) 277-3700

**Family and Children’s Services**

Services for parents, teens and seniors

(650) 326-6576 (Palo Alto)

(408) 292-9353 (San Jose)

**24-hr Benny McKeown Center Helpline**

Monday – Friday, 8:00 A.M. - 5:00 P.M.

(408) 259-6565]

(Benny McKeown Center is a residential treatment center)

**Housing Discrimination, Gay/Lesbian/Bisexual**

Billy De Frank Community Center

(408) 293-2429

Monday – Friday, 9:00 A.M. - 4:00 P.M.

**Parental Stress 24-hr Childhelp National Child Abuse Line**

(800) 422-4453

24-hr CONTACT Helpline

(408) 279-8228

**Parental Stress Hotline and Teen Line**

24-hr CONTACT help line - San Jose area

(408) 279-8228

24-hr. Community Solutions Crisis Line

(408) 683-4118

- daily, 9:00 A.M. – 9:00 P.M.

**Parenting Information: Parent Information and Referral Center**

(800) 690-2282

(Packard Children’s Hospital)

(650) 498-KIDS

**Poison Center: 24-hr CA Poison Control**

(800) 876-4766

Center Public Hotline

**Psychiatric Crisis Services**

24-hr VMC Emergency Psychiatric Services

(408) 885-6100

24-hr ACCESS Crisis (Santa Clara County Mental Health)

(800) 704-0900

**SIDS: 24-hr SIDS Hotline (CONTACT Helpline)**

(408) 279-8228

**SUICIDE: 24-hr Suicide and Crisis Hotlines (Mental Health Services)**

Palo Alto to Mountain View

(650) 494-8420

Santa Clara County

(408) 279-3312

Morgan Hill to Gilroy

(408) 683-2482

# Emergency Food

## FOOD HOTLINES

### **The Food Connection**

(800) 984-3663

Provides referrals to people needing food assistance in Santa Clara County. Call Monday – Friday, 8:30 A.M. – 4:00 P.M.

### **Second Harvest Food Bank**

(408) 266-8866

750 Curtner Avenue  
San Jose, CA 95125-2118

Emergency food boxes by referral from the Food Connection Monday – Friday, 12:00 P.M. - 4:00 P.M. Serving Zip Codes 95110, 95117, 95125, 95126, 95128, 95134.

**United Way:** First Call for Help. Provides emergency food referrals. Monday - Friday, 8:30 A.M. – 4:30 P.M.

(408) 248-4636

## FOOD/GROCERY PROGRAMS

### **St. Vincent de Paul Society**

#### **North County**

2044 Old Middlefield Way  
Mountain View, CA 94040

(650) 903-0523

#### **South County**

7680 Monterey St.  
Gilroy, CA 95020

(408) 842-5524

#### **Central County**

2040 S. 7<sup>th</sup> St.,  
San Jose, CA 95112

(408) 993-9900

Referrals provided Monday – Friday, 10:00 A.M.– 2:00 P.M. to parishes in Santa Clara County that have food supplies.

### **Salvation Army**

#### **South County**

200 W. 5<sup>th</sup> St  
Gilroy, CA 95020

(408) 848-5373

#### **Central County**

359 N. 4<sup>th</sup> St  
San Jose, CA 95109

(408) 282-1165

Bags of groceries provided Monday – Friday, 9:00 A.M. – 12:00 P.M. for low-income residents of Gilroy, San Martin and Morgan Hill.

### **St. Joseph's Cathedral**

80 S. Market St., San Jose, CA 95113

(408) 283-8118

Bags of groceries provided Monday—Thursday, 9:30 A.M.—12:00 P.M. and 1:30 P.M.—5:00 P.M.; Friday 1:00 P.M.—5:00 P.M.

### **Santa Maria Urban Ministries**

778 S. Almaden, San Jose, CA 95110

(408) 292-3314

Provides 3-day supply of emergency food to anyone in need Monday–Saturday, 9:00 A.M.–Noon. Serving Zip Codes 95110, 95117, 95125, 95126, 95128, 95131, 95132, 95134.

**Cupertino Community Services**

10185 North Stelling Road

Cupertino, CA 95014

(408) 255-8033

Food pantry and clothing closet; emergency cash assistance with rent and utilities.

**PEOPLE LIVING IN THEIR CARS**

**St. Joseph’s Family Center Car Food**

(408) 842-6662

7950 Church St., Ste. A

Gilroy, CA 95020

Food (that does not need to be cooked) provided to people living in their cars.

**FOOD STAMP PROGRAM, MEDICAL, CASH AID**

Food vouchers for low-income households who meet standard eligibility requirements.

Call application centers for more information:

San Jose: (408) 271-5600

Santa Clara: (408) 556-1700

San Martin: (408) 686-8700

Mountain View: (650) 988-6100

# Education

**GENERAL EDUCATION DIPLOMA PREPARATION**

**Milpitas Adult Education**

1331 E. Calaveras Blvd.

Bldg 400

Milpitas, CA 95035

(408) 945-2392

**Morgan Hill Adult Community School**

Live Oak Campus

1505 E. Main St.

Morgan Hill, CA 95037

(408) 779-5261

**Locations in the San Jose Area and elsewhere in Santa Clara County can be obtained by calling:**

**Santa Clara County Office of Education**

1290 Ridder Park Dr.

San Jose, CA 95131

(408) 453-6886

**JOB TRAINING PROGRAMS**

**Campbell One Stop**

2450 So. Bascom Ave.

Campbell, CA 95008

(408) 369-3604



**CET****(Center for Employment and Training)**

701 Vine St.  
 San Jose, CA 95110 (408) 287-7924

**CTC (Center for Training and Careers)**

1600 Las Plumas Ave.  
 San Jose, CA 95133 (408) 251-3165

**Economic Social Opportunity**

1445 Oakland Rd.  
 San Jose, CA 95113 (408) 971-0888

**Gilroy One Stop**

190 Leavesley Rd.  
 Gilroy, CA 95020 (408) 846-3900

**MACSA (Mexican American Community Services Agency)**

660 Sinclair Drive  
 San Jose, CA 95116 (408) 929-1080

**HOME SCHOOLING****California Home School Network**

PO Box 44  
 Vineburg, CA 94587 (800) 327-5339

Provides packets with information about home schooling in California. Includes help with curriculum, legal issues and home schooling special needs children.

**The Christian Home Education Association of California (CHEA)**

PO Box 2009  
 Norwalk, CA 90651 (800) 564-2432

Christian-oriented information, training and support for people who want to teach their children at home. Statewide referrals for support resources, referrals and ESP (Independent Study Groups).

**Home School Association of California**

PO Box 77873  
 Corona, CA 92877-0129 (800) 472-4440

State organization which supports and promotes the entire spectrum of home schoolers. Provides information, monitors programs and offers opportunities for families to get together regarding home schooling.

**NOVA**

505 W. Olive Ave., Ste. 550  
 Sunnyvale, CA 94086 (408) 730-7236

**San Jose Conservation Corps**

2650 Senter Rd.  
 San Jose, CA 95111 (408) 283-7171

**San Jose Job Corps**

3485 East Hills Dr.  
 San Jose, CA 95127 (408) 254-5627

**San Jose One Stop**

690 Locust St. (in front of CET)  
 San Jose, CA 95110 (408) 920-2548

**Employment Development Division,**

Sunnyvale Connect (408) 522-1030  
 420 S. Pastoria  
 Sunnyvale CA 95111

## **STUDENT AND FAMILY SUPPORT**

### **Gilroy Family Resource Center**

8833 Monterey St.  
Gilroy, CA 95020

(408) 846-3900

School-based, collaborative, family-focused programs that help increase the self esteem and improve the school performance of at-risk elementary school children by supporting the natural strength of the family unit.

### **Head Start, Santa Clara Office of Education**

1290 Ridder Park Dr, San Jose, CA

(408) 453-6900

Free early education programs designed to help preschool children get a “ head start” on their educational, language, social and psychological development in addition to providing much-needed health and nutrition services.

### **Washington United Youth Center**

921 S. First Street  
San Jose 59110

(408) 938-6731

Managed by Catholic Charities; after school activities and teen services.

## **CONFLICT RESOLUTION**

### **Santa Clara County Office of Human Relations**

Dispute Resolution Program Services and School Conflict Resolution  
Lower Level, West Wing , 70 W. Hedding  
San Jose, CA 95110

(408) 299-2206

Provides dispute resolution for issues related to schools: students, parents, teachers, administration, neighborhoods and businesses affected by schools.

## **GIFTED YOUTH**

### **Santa Clara County Office of Education**

GATE (Gifted and Talented Education)

1290 Ridder Park Dr.  
San Jose, CA 95131-2398

(408) 453-6804

Coordinates the gifted and talented education program throughout the school districts.

### **Stanford Center for the Study of Language and Information**

EPGY (Educational Program for Gifted Youth)

Ventura Hall, Stanford University Campus  
Stanford, CA 94102

(650) 329-9920 ext 311

Provides distance learning of computer-based accelerated courses for gifted children, kindergarten to age 18. Tutorial support for students enrolled in this program.

## **TUTORIAL AFTER-SCHOOL MENTORING**

### **Community Solutions, Inc.**

6980 Chesnut St., Gilroy, CA 95020 (408) 842-7138

After-school program for students K-12.

Offers recreational activities, tutoring and community services projects.

### **Economic and Social Opportunity**

CAUSA (Community Alliance for Upgrading Student Access)

7365 Monterey St. Suite E

Gilroy, CA 95020 (408) 848-1265

Tutoring and after-school recreation programs for children ages 5-17. One-on-one tutoring.

### **MACSA (Mexican American Community Services Agency)**

La Familia Sana (The Safe Family) (408) 847-4686

7400 Railroad St.

Gilroy, CA. 95020

Also at 461 Lewis Street in Gilroy

After-school and tutoring program for children ages 6-18, offering computer skills, sports and recreation to low income youth from Gilroy.

### **Boys and Girls Club of Silicon Valley**

**Northside** – 110 Jackson St.

San Jose, CA 95112 (408) 293-8217

**Eastside** - 2195 Cunningham Ave.

San Jose, CA 95122 (408) 258-7227

**Southside** - 4955 Edenvue Dr.

San Jose, CA 95111 (408) 224-7997

## **HOMEWORK ASSISTANCE AND TUTORING FOR YOUTH AGES 6 - 19**

### **MACSA (Mexican American Community Services Agency)**

660 Sinclair St.

San Jose, CA 95116 (408) 929-1080

Zero Dropout Initiative Tutorial Assistance Program; Computer Literacy; Latchkey Daycare Program; Cal SOAP (Student Opportunity Access Program).

### **Catholic Charities of Santa Clara County**

Catholic Charities Youth Services (YES)

645 Wool Creek Dr., Ste. 4

San Jose, CA 95112 (408) 283-6150

Offers both tutoring program and after-school activities for students (grades 3-6) at designated elementary schools.

**Migrant Education Program**

1290 Ridder Park Dr. MC 233

San Jose, CA 95131-2398

(408) 453-6770

Tutoring, career counseling and other educational help for identified migrant children in various schools.

**Vietnamese-American Cultural and Social Council**

562 E. Santa Clara St.

San Jose, CA 95112

(408) 971-8280

Tutorial after-school program at Sylvandale Middle school for students ages 10-17.

**Vietnamese Voluntary Foundation Youth Program (VIVO)**

2260 Quimby Road

San Jose, CA 95122

(408) 532-7755

School-based tutoring, recreation activities and mentoring program.

## Child Support Services

The Santa Clara County Department of Child Support Services (DCSS) provides child support services free of charge to the public.

DCSS opens cases, free of charge, at the request of a parent. Cases are also referred to us by the County Social Services Agency, and by other counties or states.

Besides opening cases, our core functions include locating parents, establishing paternity and court orders for child support, and enforcing court orders. DCSS also processes child support payments.

In addition to our core functions, we also provide outreach and education services. We give presentations describing Child Support's services to community organizations and county agencies, including homeless shelters, residents at drug and alcohol rehabilitation programs, county jails, and at California Youth Outreach. **If you are part of an organization that would like to arrange a presentation, please call (408) 503-5375 or (408) 503-5728 to speak with our representatives.**

We publish brochures about the establishment of paternity, wage assignments, service of summons and complaints, and our voice mail system. We also provide a brochure with information about the Family Court Clinic, a service of the Santa Clara County Superior Court. It provides help to those who cannot afford an attorney. **The brochures are available at our office or call (408) 503-5368.**

# Health Services

Every child deserves a healthy body and mind. Healthy children are happier and are better equipped to learn in school. Good health enables children to develop to their full potential. All children need health and dental services that provide preventive care when they are well and treatment when they are ill. A number of local agencies have developed health programs that are free or low cost.

## LOW COST DENTAL SERVICES

**Comprecare (Gardner Family Health Network)** (408) 259-8400

3030 Alum Rock Avenue

Dental care; also family practice, OBGYN, family planning, optometry.

### **Migrant Education Program**

1290 Ridder Park Dr., MC 233

San Jose, CA 95131-239

(408) 453-6770

Emergency dental treatment for dental problems that impair learning in identified migrant children.

## LOW COST MEDICAL SERVICES

### **Gardner Family Health Network**

#### **Alviso Health Center**

1621 Gold Street

Alviso, CA 95002

(408) 935-3900

Family Practice, Internal Medicine, family planning, HIV testing, OB/GYN, Pediatrics, immunizations, Optometry, pharmacy services and x-ray. Fee: sliding scale, Medi-Cal, Medicare. Other languages: Spanish, Vietnamese, Chinese (Mandarin, Cantonese), Tagalog.

#### **St. James Health Center**

(408) 280-1316

55 E. Julian Street

San Jose, CA

#### **Also at**

195 E. Virginia Street

(408) 998-8925

Sliding fee scale for Medi-cal, Medicare waiver; no fee for low income children and \$20 fee for low income adults. Other languages: Filipino, Spanish, Vietnamese and Russian.

### **Planned Parenthood**

7933 Wren Ave., #D

Gilroy, CA 95020

(408) 847-1739

(800) 344-4435

Provides general medical services, family planning, pregnancy testing, prenatal and well-care, abortion, immunizations, testing and treatment of sexually transmitted disease. Fee: sliding scale, Medi-Cal, insurance. Other languages: Spanish.

**Indian Health Center of Santa Clara County**

1333 Meridian Ave.

San Jose, CA 95125

(408) 445-3415

Provides basic medical care, pediatrics, and STD and HIV screening and counseling, health education programs, basic dental service for both adults and children and nutritional information for all ages. Other programs available. Services focused on Native Americans, but are open to everyone. Fees: Vary based upon service provided.

**Foothills Family Medical Clinic**

2448 Story Road,

San Jose, CA 95122

(408) 729-4282

Family practice, internal medicine, family planning, HIV testing, GYN services, pediatrics, immunizations, pharmacy services, x-ray services, EKG's. Fees: sliding scale, Medi-cal, Healthy Kids, Healthy Families, CHDP, Medicare. Other languages: Vietnamese, Spanish.

**Children's Health** (County Program) (888) 244-5222 (Information Line)

**Healthy Families** (State Program) (800) 880-5305 (Information Line)

Health coverage for children birth through age 18. Choice of health, dental and vision insurance plans low monthly premiums from \$4 per child to a maximum of \$27 per family.

**California Children's Services**

720 Empey Way

San Jose, CA 95128

(408) 793-6200

Medical case management for children (infants-age 21) who are suspected of or have a California Children's Services (CCS) medically eligible condition (chronic disability or a severe condition). Fee: ability to pay. Other languages: Spanish, Vietnamese, Chinese (Cantonese), Tagalog.

**Child Health and Disability Prevention**

(408) 299-6158

**(800) 310-2332:** Referral line to WIC, Maternal Child Health, Black Infant Health and Immunizations, find pre natal care for doctors who will take mediCal.

Well child program provides assistance for children including immunizations, follow-up on physical and other medical problems. Fee: Medi-Cal up to age 21, if low in-come covers up to age 18.

**MENTAL HEALTH SERVICES****Gardner Health Network**

(408) 287-6200

760 E. Virginia Street, Ste. 280

San Jose, CA

**Rebekah Children's Services**

(408) 298-2660

290 IOOF Avenue

Gilroy, Ca 95020

Residential care for children.

### **Family and Children's Services**

375 Cambridge Ave.  
Palo Alto, CA 94306

(650) 326-6576

Counseling for adults and children.

### **INFORMATION AND SUPPORT GROUPS**

#### **Compassionate Friends**

(408) 241-1090

Monthly support group for families who have experienced the death of a child. Meetings are fourth Wednesday of the month at the American Cancer Society, 1715 S. Bascom, St. 100 in Campbell.

#### **Parents Helping Parents Attention Deficit Disorder Autism**

#### **Cerebral Palsy**

#### **Ketogenic Diet and Seizures**

(408) 727-5775

Support groups for parents of children who have speech problems language delays, motor, emotional and learning problems. Children and parents attend together. See web side a [www.php.com](http://www.php.com) for listing of more support groups

#### **Touchstone Support Network**

3041 Olcutt St.  
Santa Clara, CA 95054

(408) 727-5775

Peer support groups for patients, siblings, family and others close to the child with a life-threatening disease. Emotional and practical support. Web: [www.php.com](http://www.php.com)

#### **First Step Preschool and Infant Toddler Program**

1525 Franklin Street  
Santa Clara, CA 95050

(408) 554-6692

Programs for preschool infants and toddlers with disabilities. Fee: sliding scale and scholarships.

### **TEEN PROGRAMS**

#### **Adolescent Family Life Program/Cal Learn**

(408) 299-5854

Support Services and case management services for both pregnant and parenting teens until their 20th birthday.

#### **Economic and Social Opportunity Program (ESO)**

7365 Monterey Street, Suite E  
Gilroy, CA 95020

(408) 848-1265

Pregnancy prevention program; also tutorial, English, and citizenship classes.

# HOUSING & FAMILY SHELTERS

**Silicon Valley residents face high costs of living, and circumstances can leave families in a housing crisis. These families may need emergency assistance in finding a safe place for themselves and their children. Local agencies can assist parents and their children find emergency shelter.**

## **HOMELESS SHELTERS**

**Shelter Bed Hotline – 24 hours a day**

(800) SHELTER, (800) 774-3583

A toll-free telephone hotline with information about emergency shelters in the Bay Area. English and Spanish.

## **FAMILY SHELTERS**

**Concern for the Poor/San Jose Family Shelter**

1590 Las Plumas, San Jose, CA 95133-1654

(408) 926-8885

Provides shelter, meals, job and housing counseling, child care and information regarding benefit programs for families. Temporary emergency shelter for families with children under the age of 18. The maximum stay is 3 months.

**Emergency Housing Consortium**

2011 Little Orchard Street, San Jose, CA 95125

**Intake,** (408) 294-2100, ext. 200

Shelter serves couples and families with children and includes a bi-lingual staff. There is a fee. The length of stay is from 2 weeks to 30 days. Transitional shelter is available.

**Emergency Housing Consortium**

Family Living Center Agnews Campus, Santa Clara, CA

(408) 294-2100 ext. 226

Shelter for families. Call for information and appointment.

**San Jose Family Shelter**

1590 Las Plumas Ave., San Jose, CA 95125

**Intake,** (408) 926-8885

English and Spanish Speaking.

**San Martin Family Living Center**

(408) 686-1300

13545 Monterey Road, San Martin, CA 95046

English and Spanish speaking.

Temporary housing, emergency shelter, and transitional living arrangements.

**Community Services Agency**

204 Stierlin Road, Mt. View, CA 94043

(650) 968-0836

Temporary shelter for homeless individuals or couples; no children.



**Inn Vision/Cecil White Center**

358 North Montgomery Street, San Jose, CA 95110 (408) 271-5160

Day in drop in center for women and children from 8:00 a.m. to 4:00 p.m.;  
from **4:00 p.m. to 8:00 a.m. becomes the Montgomery Street Inn,**  
**and is for men only.** English and Spanish speaking.

**St. Joseph the Workerhouse**

80 S. Market Street, San Jose, CA 95113 (408) 283-8118

English and Spanish speaking. Transitional program  
for men, women and children; must be sober for three months,  
have a full-time job or go to school full time.

**FOR MEN ONLY****City Team Rescue Mission**

1174 Old Bayshore Highway, San Jose, CA 95131 (408) 288-2153

English and Spanish speaking. Temporary shelter for men over 18.

**SHARED HOUSING****Catholic Charities Shared Housing Program**

2625 Zanker Road, San Jose, CA 95124 (408) 325-5277

Helps single parents with one or two small children  
find affordable rooms to rent in people's homes.

**SHOWERS FOR THE HOMELESS****City Team Rescue Mission**

1174 Old Bayshore Hwy.,  
San Jose, CA 95112 (408) 288-2153

Showers for homeless men: Monday, 10:00 A.M. -11:00 A.M.. and Wednesday–Friday,  
9:30 A.M.–10:30 A.M.. Shavers and a clothes exchange available for men.

**Inn Vision–Cecil White Center**

385 N. Montgomery Street  
San Jose, CA 95112 (408) 271-5160  
English and Spanish speaking. Showers Monday–Friday, 2:00 P.M.–3:30 P.M..

**MOTEL VOUCHERS FOR EMERGENCY SITUATIONS ONLY****St. Joseph's Family Center**

7950-A Church Street, Gilroy,  
CA 95020 (408) 842-6662

English and Spanish speaking; motel vouchers for emergency use only, mainly coming out  
of a hospital with a current discharge, or domestic violence with current police report.  
Hours, 9:00 to 11:30 A.M., 1:00 to 3:30 P.M.

**Beth-El Baptist Church**

810 Tennant Ave., Morgan Hill, CA 95037

(408) 778-2595 or

(408) 779-2300

English, Spanish, Italian, Portuguese speaking.

Motel vouchers for emergencies only. Service area is Gilroy, Morgan Hill, and San Martin.

## Other Homeless Services

**St. Stephen's Episcopal Church Resource Center**

651 Broadway, Gilroy, CA 95020

(408) 842-1401

Provides food, phone use, a mailbox and a message center for the homeless.

Hours are Monday, 9-11:00 a.m.; Tuesday and Wednesday, 9-noon.

**First Christian Church of San Jose Drop-in Center**

80 S. Fifth Street, San Jose, CA 95112

(408) 295-4463

Shelter for women and children; offers showers, kitchen facilities, breakfast three times as week, local phone calls, and mail service.

**Inn Vision Cecil White Center**

358 North Montgomery Street, San Jose, CA 95110

(408) 271-5118

Drop in services include lunch and dinner, computer lab and instruction, clothing, voice mail, bus passes, referrals for shelter and medical clinic, AA meetings; drug and alcohol counseling.

**St. Vincent de Paul Society, South County**

7690 Monterey Street, Gilroy, CA 95020

(408) 842-5524

Thrift Store

**St. Vincent de Paul Society**

749 Storey Road, St. 10, San Jose, CA

(408) 993-9900

Clothing vouchers

**RENTAL AND UTILITY ASSISTANCE****Salvation Army**200 West 5<sup>th</sup> Street, Gilroy, CA 95020

(408) 848-5373

English and Spanish speaking.

Assists with PG &amp; E bills that have a 48-hour notice,

also help with limited rental and deposit assistance under established emergency guidelines.

Must qualify.

**St. Joseph's Family Center**

7950 A-Church Street, Gilroy, CA 95020

(408) 842-6662

Emergency service assistance includes shelter, rental and electric bill assistance. Must qualify.

**Salvation Army**

359 North Fourth Street, San Jose, CA 95109 (408) 282-1165

English, Filipino (Tagalog), Spanish speaking.

Emergency assistance is available for rental assistance and utility bills. Must qualify.

**Sacred Heart Community Service**

1381 S. First Street, San Jose, CA 95110 (408) 278-2160

English and Spanish Speaking.

Provides emergency help with rent payments, first/last payments and assistance with utility bills. For zip codes 95108, 95117, 95110, 95118, 95125, and 95124. Must qualify.

**Emergency Assistance, Community Services Agency**

204 Stierlin Road, Mt. View, CA 94043 (650) 968-0836

Provides one-time assistance with rent and/or utility bills. Must qualify.

**Cupertino Community Services**

10104 Vista Drive

Cupertino, CA 95014 (408)255-8033

Rotating shelter, transitional housing, and emergency cash assistance for rent/utilities; administrator for below-market housing for city of Cupertino; as of July, 2004, Family Resources Program, providing referrals for families with children 0-5 years.

# Tenant/Landlord Fair Housing

**Housing Discrimination**

(415) HOUSING

**Gilroy–Project Sentinel**

Tenant/Landlord and Fair Housing

(408) 842-7740

**Milpitas–Project Sentinel**

Tenant/Landlord

(408) 720-9888

Fair Housing

(650) 321-6291, call collect if necessary

**Morgan Hill–Project Sentinel**

Tenant/Landlord

(408) 842-7740

Fair Housing

(650) 321-6291, call collect if necessary

**Mountain View**

Mountain View

Tenant/Landlord Mediation

(650) 960-0495

**San Jose****City of San Jose Rental Dispute Program–Tenant/Landlord**

4 N. Second Street, Suite 600

San Jose, CA 95113

(408) 277-5431

**Legal Aid Society of Santa Clara County**

Tenant/Landlord

Housing Project

(408) 283-1535, ext. 237

**Legal Aid Society of Santa Clara County**

Fair Housing

Housing Project

(408) 283-1540, ext. 287

# Legal Resources

## LEGAL ADVICE

### **Sacred Heart Community Service**

1381 South First Street

San Jose, CA 95110

(408) 278-2160

Monday, Wednesday, and Thursday, 8:00 A.M. - 5:00 P.M.

Tuesday, 8:00 A.M. - 6:00 P.M.

Friday, 8:00 A.M. - 4:30 P.M.

Saturday, 9:00 A.M. - 2:00 P.M.

Community Legal Services will be at Sacred Heart every Tuesday from 2:00 P.M. to 4:30 P.M. to give *free* legal advice, referrals and possible representation on a variety of matters including:

- Public benefits (CalWorks, GA, SSI, MediCal)
- Housing
- General consumer issues

### **Community Legal Services**

2 West Santa Clara St. 8<sup>th</sup> Floor

San Jose, CA 95109-1840

(408) 283-3700

Monday - Friday, 9:00 A.M. - 12:00 P.M. and 1:00 P.M. - 5:00 P.M.

Intake interview is walk-in, followed by consultation, which is by appointment only.

*Assistance eligibility based on income guidelines*

Community Legal Services provides counseling for consumer financial problems:

- Credit Card Debt
- Counseling for eviction and tenant/landlord problems for Santa Clara County
- Emergency Relocation Assistance
- CalWorks Supportive Services
- Family Law (makes referrals to Pro Bono Project for qualified applicants)

## LOW-INCOME SELF-HELP RESOURCES

### **Low-Income Self-Help Center**

525 W. Alma

San Jose, CA 95125

(408) 977-1275

Tuesday - Saturday, 1:00 P.M. - 5:00 P.M. or by appointment.

*Fee: unknown.*

Low-Income Self-Help Center provides the following services to the public:

- Resources for Self-Help Advocacy
- SHARE Food Registration
- Informational and Organizing Workshops
- Phone, Computer, and Fax available as a resource
- Mutual Friendly Support for Families and Individuals
- Public Education on issues affecting low-income people
- Leadership Development
- Center for Economic Justice

**COUNTY OF SANTA CLARA**

**Law Offices of the Public Defender**

120 West Mission Street  
San Jose, CA 95110

(408) 299-7700

**Hours: 8:00 A.M. to 5:00 P.M.**

**Expungement Program (call for appointment)**

*The expungement program allows for CalWorks clients to clear their criminal record with the assistance of the Office of the Public Defender. Eligible individuals are CalWorks participants and their spouses.*

**The program is available for non-violent misdemeanors.**  
*Fees applicable.*

**Legal Aid Society of Santa Clara County**

480 North First Street, Suite 100  
San Jose, CA 95112

(408) 998-5200

Monday - Friday, 9:00 A.M. - 12:00 P.M. and 1:00 P.M. - 5:00 P.M.

*Fees vary according to program.*

The Legal Aid Society provides legal assistance for the indigent community. Areas of assistance include:

Family Law, Battered Women, Low Income Legal Representation, Low-Income Poverty Level Housing Discrimination Assistance, Tenant Rights Counseling, Landlord/Tenant Dispute Resolution, Landlord Rights Counseling, Eviction Assistance, Foreclosure Assistance Asylum, Special Education Advocacy, Parents of Disabled Children, Learning Disabilities, TRO Assistance, Paternity Suits, General Legal Aid, Homeless People Refugees/Entrants/Asylees, Volunteer Opportunities, Volunteer Recruitment/Placement, Volunteer Training.

**Law Foundation of Silicon Valley**

111 West St. John Suite 315  
San Jose, CA 95113

(408) 293-4790 x419

Monday - Friday, 9:00 A.M. - 5:00 P.M. (closed noon to 1:00 p.m.)

*Fees: none.*

**AIDS Legal Services** (408) 293-3135

**Asian Law Alliance** (408) 287-9710

**Fair Housing Law Project** (408) 280-2435

**Legal Advocates for Children and Youth** (408) 293-4790

**Mental Health Advocacy Project** (408) 294-9730

**Public Interest Law Firm** (408) 294-5667

**TTY only for all programs** (408) 294-5667

## **FAMILY COURT SERVICES**

### **Family Court Services**

170 Park Center Plaza

San Jose, CA 95113

(408) 534-5600

Monday - Friday 8:00 A.M. - 5:00 P.M.

Parenting Program and Mediation, Tuesdays, 5:30 P.M. - 8:30 P.M. or Fridays, 9:00 A.M. - 12:00 P.M.

*Fees: The Program and Mediation are provided by the court at no charge.*

### **Family Court Clinic**

Family Court

99 Notre Dame Street

San Jose, CA 95113

(408) 882-2900 # 7 (Law Facilitator)

Monday - Thursday, 9:00 A.M. -12:00 P.M. and 1:30 P.M. -4:30 P.M.

*Fees: Vary based on assistance provided.*

Assist customers who cannot afford an attorney to represent themselves by offering information and help with court procedures through workshops and individual personal assistance. Address issues of custody, visitation and support.

Make referrals to other resources including: assistance in dispute resolution, low or no cost legal services, personal property mediation.

Limited child care; parents with children ages 2-5 can leave their children with a licensed child care person at the 99 Notre Dame site. call 408-298-1717 for information.

### **D & C Legal Document Services**

(408) 298-3377

1376 E. Santa Clara St.

San Jose, CA 95116

Legal forms preparation; payment plans and sliding scale for low income individuals available; charge by the contract instead of by the hour.

### **Enforcement of Child Visitation Program**

Office of the Santa Clara County District Attorney

70 West Hedding, West Wing

San Jose, CA 95110

(408) 792-2921

Assist with enforcement of visitation orders, in cases where there are existing and valid visitation orders.

### **American Civil Liberties Union (ACLU)**

Santa Clara Valley Chapter

P.O. Box 5303

San Jose, CA 95150

(408) 293-2584

(24-hour voice mail)

*Fees: None.*

Receives complaints in the area of civil liberties such as discrimination, free speech, freedom of assembly, etc.

**California Rural Legal Assistance**

7365 Monterey Street, Ste. H  
Gilroy, CA 95020

(408) 847-1408  
(408) 847-1463 (fax)

Monday - Friday, 8:30 A.M. - 12:00 P.M.  
and 1:00 P.M. - 5:00 P.M. *Fees: None, donations accepted.*

Free legal services to low-income people in the areas  
of housing, public assistance, unemployment, wage claims and civil rights.

**Friends Outside in SCC**

551 Stockton Avenue  
San Jose, CA 95126

(408) 295-6033  
(408) 295-2907 (fax)

Monday - Friday, 9:00A.M. - 5:00 P.M.

*Fees: None for most services.*

Provides services for families of incarcerated individuals.

Jail programs include interviewing and crisis intervention, referrals to community resources and information on the criminal justice system. Provides clothing for trials, library services, advocacy and life skills training. Jail services are offered 18 hours daily. Family Services include emergency food, clothing and household items. They also provide assistance with parenting programs, stress and anger management and other support programs.

The Women's Program offers a drop-in support group focusing on personal growth and recreation. Day and evening support groups available.

Youth Services for youth with a family member in jail include recreational and educational activities. Individual counseling and advocacy are also available.

**Lawyer Referral Service/Modest Means Panel**

4 N. Second St., #400  
San Jose, CA 95113

(408)287-2557

Monday-Thursday, 9:00 A.M. - 4:45 P.M.

*Fees: Fixed and reduced fees.*

The Santa Clara County Bar Association provides a free 30 minute consultation with an attorney for a small administration fee (about \$30). Individuals of modest means may qualify for lower fees through the Modest Means Panel.

### **Project Sentinal Mediation**

1055 Sunnyvale/Saratoga Road  
Sunnyvale, CA 94087

(650) 331-6291 Palo Alto  
(408) 720-9888 Sunnyvale  
(650) 960-0495 Mountain View

Monday - Friday, 9:00 A.M. - 4:00 P.M. Mediation and tenant-landlord disputes. *Fees: None.*

Information and Referral Service provides information and referral to human service programs, support groups and community resources.

Mediation services provide telephone information and problem-solving consultation. Other areas of assistance are conflict resolution, property owner and manager questions or concerns, dispute resolution, etc.

## **Support Groups**

### **PARENTING SUPPORT**

#### **Family and Children's Services**

950 W. Julian St.  
San Jose, CA 95126

(408) 292-9353  
TTY (408) 292-2777

A full range of parenting classes and parent support services.

#### **Parent Aide Program**

In-home support program in which specially trained volunteers provide weekly support to stressed and overwhelmed parents with children at risk for abuse and neglect.

#### **Asociacion De Provedoras Hispanas Del Condado de Santa Clara**

1122 Sherman St.  
San Jose, CA 95110

(408) 292-5668

Support group for parents, extended family members and family child care providers.  
Parenting classes in Spanish.

### **FATHER'S SUPPORT GROUPS**

Father Matters

"Fathers Mentoring Fathers"

341 Dallas Dr.  
Campbell, CA 95008

(408) 977-7175

[www.fathermatters.com](http://www.fathermatters.com)



# Recreation & Camps

**Catholic Charities of Santa Clara County** (408)283-6150

**Youth Empowered for Success and CORAL after school program**

645 Wool Creek Dr., San Jose, CA 95112

Support services, recreational activities, martial arts for ages 10-18. Other languages spoken: Spanish, Vietnamese.

**City Team Youth Outreach** (408) 232-5662

2304 Zanker Road, San Jose, CA 95103

Faith-based non-profit offering Bible studies, tutoring, mentoring, outings, work projects, and various sports for any youth age 9-18 from the Eastside of San Jose.

**Girl Scouts of Santa Clara County** (408) 287-4170

1310 S Bascom Ave. San Jose, CA 95128

Day and residence camps for girls ages 5-17. Fee.

**Boy Scouts of America** (408) 280-5088

San Jose Area

970 W. Julian St. San Jose, CA 95126

Day and resident camping programs for boys ages 7-20.

**American Camping Association** (800) 362-2236

(Northern California)

PO Box 151493, San Rafael, CA 94915-1493

For Youths and Adults.

**Camp Fire USA** (408)941-9411

481 Valley Way

Milpitas, CA 95035

Co-ed organization featuring residence camps, meetings.

Web site: [cfbay@campfireusabayarea.org](mailto:cfbay@campfireusabayarea.org)

**Boys and Girls Clubs of Santa Clara County**

Northside – 110 Jackson St., San Jose, CA 95112

(408) 293-8217

Eastside – 2195 Cunningham Ave., San Jose, CA 95122

(408) 258-7227

Southside – 4955 Eden View Dr., San Jose, CA 95111

(408) 224-7997

**Camping Unlimited** (510) 222-6662

PO Box 20774, El Sobrante, CA 94820

Summer camp for all children ages 5-12. Camp Krem: offering five summer sessions for developmentally disabled children age 5 and older.

**Delta Sigma Theta Sorority, San Jose Alumni**

(408) 629-2511

5842 Southview Dr., San Jose, CA 95138

Sponsors the Images Program for Afro-American girls ages 13-18 to help build self esteem, develop communication skills and encourage them toward non-traditional employment fields.

**New Horizon of Angkor**

(408) 948-6330

2114 Senter Rd. # 8, San Jose, CA 95111

Recreational programs for Cambodian, Vietnamese and Asian school youth in the area of McLaughlin and Tully.

**Mexican American Community Services Agency**

(408) 928-1122

130 N. Jackson Ave.

San Jose, CA 95116

Various youth services. After-school recreation program including arts and crafts, computer literacy program, the zero drop-out program at locations throughout the Alum Rock School District.

# Universities and Colleges in Santa Clara County

De Anza College  
21250 Stevens Creek Blvd.  
Cupertino, CA 95014  
(408) 864-5678

Golden Gate University  
50 Airport Parkway, Ste.150  
San Jose, CA 95110

Evergreen Valley College  
3095 Yerba Buena Rd.  
San Jose, CA 95135  
(408) 274-7900

Foothill College  
12345 El Monte Rd.  
Los Altos, CA 94022  
(650) 949-7777

Gavilan College  
5055 Santa Teresa Blvd.  
Gilroy, CA 95020  
(408) 847-1400

Mission College  
3000 Mission Blvd.  
Santa Clara, CA 95054  
(408) 988-2200

National Hispanic University  
14271 Story Rd.  
San Jose, CA 95127  
(408) 254-6900

Santa Clara University  
500 El Camino Real  
Santa Clara, CA 95053  
(408) 554-4000

San Jose City College  
2100 Moorpark Ave.  
San Jose, CA 95128  
(408) 298-2181

San Jose State University  
One Washington Square  
San Jose, CA 95192  
(408) 924-1000

Stanford University  
Stanford, CA 94305  
(650) 723-2300

University of Phoenix  
3590 N. First St.  
San Jose, CA 95134  
(877) 478-8336

West Valley College  
14000 Fruitvale Ave.  
Saratoga, CA 95070  
(408) 867-2200